

# Tim Galyean

Level II Linux Administrator

tim.galyean@gmail.com

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## Summary

RHCT - Red Hat Certified Technician

Linux - Primary focus on RHEL based OS's - CentOS / Fedora / RHEL with experience using/administering FreeBSD, Ubuntu, Debian. Strong bash scripting experience for system administration, deployment, and maintenance.

VoIP - Enterprise Level / Production Environment. (TWC)

Former Firefighter for Imperial County Fire Department, and Ocotillo Fire Department (volunteer). Worked for a short time with the US forest service, and held the following (now expired) certifications:

EMT-B (Optional Skills Combiteube module)

Firefighter 1

HAZMAT Operations

Confined Space Rescue

Helicopter Operations

Wild land Firefighter 1

Wild land Firefighter 2

Other:

Certificate of acknowledgment for assisting with Bombero explosives awareness / identification classes.

## Specialties

bash scripting, system administration, security, maintenance, development, apache (httpd) configuration / administration, load balancing, data replication, fail over, monitoring, DNS, mysql, puppet, VMware, VMware ESXi, Xen, XenServer

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## Experience

### **Level II Linux Administrator at Rackspace Cloud**

February 2010 - Present (8 months)

*5 recommendations available upon request*

### **Level II Linux Administrator at Codero**

July 2008 - February 2010 (1 year 8 months)

Assist with development, implementation, security, monitoring, and maintenance of our managed services network, as well as regular day to day tasks, such as tickets, custom setups etc.. Provide a wide range of support for systems with a varying degree of technical difficulties, such as basic server setups running single sites, up to load balanced, multiple server, and multiple site's with data replication and clustering technologies.

**PAC Administrator - Engineering Operations Center at Time Warner Cable**

February 2006 - July 2008 (2 years 6 months)

**Help Desk at Silpada Designs**

November 2005 - February 2006 (4 months)

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## Education

**Company Provided**

RHCT, 2010 - 2010

**Imperial Valley College**

EMT-B, 2003 - 2003

**Shawnee Mission West**

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## Interests

Family, Computers, Learning, Linux, Programming, XC / DH Mountain biking, fishing, boating & general outdoors activities.

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## 5 people have recommended Tim

"I have worked with Tim for about 1 1/2 years and he has always been very responsive. He has always been willing to assist on a call and when my customers needed advance help. When working on our clients servers he always got the job done for them in a timely manor.He focuses like a laser beam to get a job done right the first time!"

— **James White**, *Account Executive, Codero*, worked with Tim at Codero

"I have worked with Tim at Time Warner Cable and Codero. He is an amazing Technical support person and very detail oriented individual and is like sponge when it comes to learning something new. Tim takes great pride in a job well done."

— **Sharon Bruley**, *Web Design Sales Manager, aplus.net/hostopia*, managed Tim indirectly at Codero

"Tim has a profound knowledge of networking, Linux-based operating systems and many other related technologies. He also has highly developed communication skills and interacts well with both business and technical customers. This combined with his diligent work ethic and commitment to service make him an outstanding individual to work with. It is my pleasure to recommend Tim as a well qualified technical professional and for any endeavor he wishes to pursue."

— **Thomas Brittain**, *Dedicated Server Customer Care, Aplus.Net*, worked directly with Tim at Codero

"Tim is a highly motivated and professional support tech/admin. He has a high technical skill level as well excellent customer support skills making him a valuable member of our dedicated server and managed services support team. Not only is he determined to get the job done but to get it done right the first time. I would highly recommend him for any support/admin role."

— **David Stanford**, *Director of Data Centers, Codero*, managed Tim indirectly at Codero

"Tim is a very capable technician with a great eye for detail. He can code in bash scripting and has created many scripts for migrating data between servers and from one domain to another. This includes servers with Parallel's Plesk Panel installed. Tim can also create scripts that interact with MySQL to retrieve, backup and insert data into tables."

— **Jeremy Konz**, *Dedicated Service Support Technician, Codero*, worked indirectly for Tim at Codero

[Contact Tim on LinkedIn](#)